

I urge your support of reimbursement from the relay fund for CapTel relay service. My elderly mother is severely hearing impaired and dependent on captioned television and films. She is not able to use a TTD due to severe arthritis and is confused by some of the new technologies. However a VCO would be a workable solution for her as it would enable her to pick up as much as possible through hearing and check her understanding through the captions.